

# Women's Equality and the COVID-19 Caregiving Crisis

Mala Htun

The COVID-19 pandemic revealed, but did not create, the caregiving crisis in the United States: for most people, it was already a major ordeal to provide reproductive labor. The caregiving crisis was less visible before the pandemic because it was suffered unequally, in part due to the different positions of American women. Some women paid other women to do care work, women received differing sets of benefits from federal and state governments, and some women got far more support from their employers than did others. Pandemic-induced shocks, including the closure of K–12 schools and childcare centers, and reduced access to domestic workers and elder care workers, seemed to have triggered a closer alignment of perspectives and interests among diverse women. Although women's demands for support seem to have pushed the Biden administration to propose more expansive family policies, stereotypes and norms that marginalize care work and care workers within families and across the economy also need to change to achieve equality for women.

The COVID-19 pandemic has raised awareness of the caregiving crisis in the United States, which involves hardships created by the patchwork of official support for reproductive labor, the activities involved in maintaining human beings on a daily basis and across generations (Glenn 1992; 2010). Before the pandemic, it was tough to hold a paid job while feeding, cleaning, housing, and supporting children, elders, and other dependents, particularly for people at the lower end of the income spectrum. COVID-19-related closures of schools and childcare centers saddled parents with the additional burden of educating and caring for children, making it virtually impossible to perform well both at work and at home.

My argument in this article is that the pandemic *revealed*, but did not *induce*, the caregiving crisis: for most people, it was already a major ordeal to provide reproductive labor. Given that people who struggled the most tended to be poor or marginalized by race or ethnicity, the “care deficit” had been less visible and rarely recognized as a crisis in popular discourse and the media (cf. Ehrenreich and Hochschild 2003; Nadasen 2015).

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Why did the pandemic raise the visibility of the caregiving crisis? What are the implications for women's equality? To answer these questions, I start by explaining the historic differences among women vis-à-vis reproductive labor. Although reproductive labor is gendered in that women bear primary responsibility for it, in practice, not all women carry the same burdens.<sup>1</sup> Women with resources have tended to pay other women to do much of their reproductive labor; these caregivers are often Black and brown women, who usually have dependents of their own to care for. Differing relationships to reproductive labor have been a source of division and have undermined solidarity among women.

Conditions during the pandemic seem to have generated a greater alignment in women's perspectives. Women's experiences with paid work continued to differ dramatically—some were able to work from home, others had to go to work, and many others got fired—but women with children from all groups faced common challenges caused by the closure of K–12 schools and childcare centers (Alon et al. 2020). Put another way, it took the pandemic to compel privileged women to realize the challenges that less fortunate women had confronting all along. The anxiety, outrage, and demands of privileged women then pushed the rest of society to agree that we have been experiencing a caregiving crisis. As Strolovitch (2013) argues, the discursive distinction between “crisis” and “normal times” tends to be shaped by the experiences of privileged groups and to obscure the conditions of life of marginalized groups, whose ongoing experience of inequality rarely registers as a “crisis.”

In this article, I also consider whether the growing recognition of women's common challenges around reproductive labor, as well as the policy response by the Biden

1 administration, will lead to greater equality for women.  
2 Although the new official discourse—which forecasts a  
3 major expansion of social provision for working families—  
4 offers grounds for hope, comparative experiences suggest  
5 that government policy is not sufficient to produce change.  
6 Pernicious stereotypes and sticky norms preclude equality  
7 even within the context of generous policies and formally  
8 equal institutions. The same stereotypes and norms sur-  
9 rounding race and gender that helped render the caregiv-  
10 ing crisis less visible in the first place are likely to continue  
11 to pose obstacles to women's equality.

### Care Work and Inequality among Women

14 Women, as a social collective, are divided by multiple axes  
15 of difference, including class, racial, ethnic, national, and  
16 religious identities; sexual orientation; and gender identity  
17 (Garcia Bedolla 2007; Hancock 2016; Weldon 2008;  
18 Young 1994). One axis of difference concerns women's  
19 diverse social relationships to the provision of reproductive  
20 labor, which includes but is not limited to "purchasing  
21 household goods, preparing and serving food, laundering  
22 and repairing clothing, maintaining furnishings and appli-  
23 ances, socializing children, providing care and emotional  
24 support for adults, and maintaining kin and community  
25 ties" (Glenn 1992, 1).<sup>2</sup> Some women employ other  
26 women to do this type of work, some women buy repro-  
27 ductive labor on the market, and still others rely on family  
28 members or the state. In addition, women receive different  
29 sets of benefits from federal and state governments, with  
30 differing levels of stigma. Some women get more support  
31 from their employers, such as paid parental leave, than  
32 other women.

33 Most cultures and societies assign women primary  
34 responsibility for reproductive labor, an arrangement that  
35 changed little even as women entered the paid labor force  
36 in massive numbers and gained formal, legal equality (see,  
37 e.g., England 2010; Hochschild and Machung 2012; UN  
38 Women 2019). Informed by stereotypical gender beliefs,  
39 hiring managers, merit evaluators, political party leaders,  
40 and other gatekeepers tend to assume that women—even  
41 when they are single, childless, and workaholics—are  
42 committed primarily to their children and families  
43 (Ridgeway 2011; Tinkler 2012). Gendered norms consti-  
44 tute a major explanation for women's lower pay, lower  
45 status, and their low numbers relative to men as CEOs, top  
46 surgeons, elected politicians, and other demanding pro-  
47 fessions (see, e.g., Budig and England 2001; Correll,  
48 Benard, and Paik 2007; Iversen and Rosenbluth 2010;  
49 Keohane 2020; Sanbonmatsu 2020; Teele, Kalla, and  
50 Rosenbluth 2018); these norms' persistence poses chal-  
51 lenges to the ability of well-intended social policies to  
52 produce equality for women, as discussed later.

53 In the United States, there is a pronounced racial  
54 division of reproductive labor *among women*.<sup>3</sup> In the  
55 nineteenth century, Black and brown women constituted

56 a major share of domestic workers hired to perform  
57 reproductive labor for white women in the South and  
58 the West, while white immigrant women served as repro-  
59 ductive laborers in the Northeast and Midwest (Glenn  
60 1992). In that era, domestic work was the largest source of  
61 women's employment: in 1870, for example, half of all  
62 working women were domestic workers (Duffy 2005).<sup>4</sup>  
63 Over the course of the twentieth century, white women  
64 tended to move into other jobs, and women of color came  
65 to dominate most of the care work sector. By the early  
66 twenty-first century, minority women and immigrant  
67 women constituted most domestic workers in urban areas  
68 (Theodore, Gutelius, and Burnham 2019).<sup>5</sup>

69 Between 1900 and 1990, a great deal of reproductive  
70 labor moved outside the household to institutional set-  
71 tings, including schools, nursing homes, and childcare  
72 centers (Duffy 2007). But Black and brown women—  
73 and, increasingly, men—still made up a disproportionate  
74 share of institutional care workers, particularly in lower-  
75 status positions such as kitchen workers and janitors.

76 Most institutional care work is low pay, offers few  
77 benefits, is subject to arbitrary supervision, and has high  
78 turnover (Duffy 2007; England and Folbre 1999; Glenn  
79 1992). In contrast to European countries such as Sweden  
80 and France where the childcare and early education sectors  
81 are almost entirely public and where wages are comparable  
82 to the average wages of women across the economy, the  
83 largely private US childcare industry relies on a low-wage,  
84 largely unskilled, and flexible workforce characteristic of a  
85 liberal market economy (Morgan 2005).

86 Most women need help with reproductive labor to  
87 enable them to earn sufficient income to support them-  
88 selves and their families or to be economically independent  
89 even if they have others—such as spouses—who contrib-  
90 ute financial support (Gornick and Meyers 2003). Yet as  
91 this brief historical overview implies, women have differed  
92 and still differ dramatically in the sources of support they  
93 receive (cf. Michel 1999). US social policy, which struc-  
94 tures access to benefits according to income rather than  
95 providing access to all, has contributed to these differences  
96 among women (Folbre 2008; Michel 1999; O'Connor,  
97 Shola Orloff, and Shaver 1999).

98 In the twenty-first century, women with resources can  
99 buy high-quality reproductive labor on the private market,  
100 which has been a crucial mechanism enabling them to gain  
101 access to higher-paid professional and leadership positions.  
102 Many educated women have advanced in their careers  
103 because they were able to outsource a great deal of  
104 exhausting, frustrating, and unpredictable care work to  
105 other women.<sup>6</sup> As in the pre- and early industrial era,  
106 upper-class women often hire maids, nannies, personal  
107 care aides, night nurses, and au pairs. Private caregiving is  
108 more convenient for the employer because of the flexibility  
109 and home-based nature of the arrangement but can be far  
110 more exploitative for the domestic worker who labors in

1 unregulated and (usually) unseen conditions (Romero  
2 1998).

3 Outsourcing reproductive labor, especially multiple-  
4 hour care work performed by maids, nannies, personal  
5 care aides, and au pairs, has enabled many women to  
6 succeed professionally, because caregiving then presents  
7 less interference with their professional schedules and  
8 trajectories (Ehrenreich and Hochschild, 2003). Upper-  
9 income professional women are more available to work on  
10 a round-the-clock basis, which the most lucrative and elite  
11 professions usually require for advancement (Goldin  
12 2014). Under this arrangement, some women thrive  
13 professionally, but the gender division of reproductive  
14 labor remains intact. However, as Slaughter (2015) points  
15 out, even outsourcing has its limits. The culture of over-  
16 work and the high expectations found in top jobs in both  
17 the public and private sector preclude anyone from actually  
18 spending time with their families and “having it all”  
19 (Moravcsik 2015; Slaughter 2015).

20 Economic inequality is both the background condition  
21 of outsourcing and is exacerbated by outsourcing  
22 (Ehrenreich and Hochschild 2003; Romero 1998). Joan  
23 Tronto (2002, 35) argues that when wealthy people hire  
24 domestic workers for childcare “the result is unjust for  
25 individuals and society as a whole” Individual women  
26 workers suffer low pay, lack dignity and autonomy, and  
27 time with own children and families (35). Like Tronto,  
28 Nancy Fraser contends that elite women are able to “lean  
29 in” to elite professions only by “leaning on” the labor of  
30 other women, usually women from backgrounds disad-  
31 vantaged by class, race, and immigration status (Gutting  
32 and Fraser 2015). Tronto (2002) further contends that the  
33 model supports “intensive and competitive mothering,”  
34 which abuses workers and is bad for children.

35 Women with fewer resources have a much harder time  
36 obtaining high-quality care work and other forms of  
37 reproductive labor. Historically, the United States pro-  
38 vided no entitlement to support for care work and little  
39 public recognition of its value (Gornick and Meyers 2003;  
40 O’Connor, Shola Orloff, and Shaver 1999). The major  
41 exception to this pattern was a short period during World  
42 War II when the federal government spent more than a  
43 billion dollars (in today’s dollars) for the construction and  
44 operation of childcare centers in 49 states.<sup>7</sup> Hundreds of  
45 thousands of children enrolled in federally subsidized child  
46 care while their mothers participated in the paid labor  
47 force. Though the government eliminated this benefit in  
48 1946, the program helped improve the lives of mothers  
49 and their children over the longer term (Herbst 2017).

50 Today, childcare is expensive and consumes a large  
51 share of family income, especially among the poor  
52 (Malik 2019).<sup>8</sup> Women with lower incomes often rely  
53 on the support of family members, on informal care  
54 arrangements with friends or neighbors, and, when they  
55 qualify, on subsidies for childcare from state governments.

56 Yet the share of qualified infants and toddlers who have  
57 access to publicly funded childcare is extremely low  
58 (Michel 1999, 2017).<sup>9</sup>

59 Although the United States actually offers more benefits  
60 to families with children than is commonly realized  
61 (Folbre 2008), US systems of social provision drive addi-  
62 tional wedges between women, as the previous discussion  
63 of childcare showed. Benefits are complicated and incon-  
64 sistent. They vary not just by state but also by marital  
65 status, nature and source of employment, number of  
66 children, and other criteria. Societal and legislative discus-  
67 sions surrounding family benefits and their reform have  
68 been marked by racist and gender stereotypes and false  
69 moralizing that do not correlate with the actual character-  
70 istics and behavior of recipients (Mink 2002).

71 Women’s access to paid parental leave varies dramatic-  
72 ally. The Family and Medical Leave Act of 1993 mandates  
73 unpaid leave of up to 12 weeks but only for workers in  
74 companies employing more than 50 people. Surveys  
75 conducted in 2018 estimate that only around 56% of  
76 workers are eligible for this benefit (Brown et al. 2020).  
77 Several states and many large companies, public sector  
78 workplaces, and institutions of higher education do offer  
79 paid family leave but primarily to well-off workers. Almost  
80 80% of private sector workers overall and 95% of the  
81 lowest wage workers lack paid family leave (White House  
82 2021).

83 The most generous way that the United States provides  
84 family benefits—through tax deductions and credits—  
85 further stratifies women by class and preferences on gender  
86 roles (Folbre 2008). Over the course of the twentieth  
87 century, the monetary value of childcare tax deductions  
88 and childcare credits expanded, as did the number of  
89 recipients (Michel 2017). However, the structure of bene-  
90 fits assumed a peculiar U-shaped pattern. Parents who  
91 earned enough to reach the lowest tax bracket realized  
92 fewer tax benefits per child than parents with incomes so  
93 low they were exempt from taxpaying. Middle-class par-  
94 ents realized fewer benefits than high-income earners, and  
95 high-income earners got more if one parent stayed home  
96 (Folbre 2008).

97 The 2017 tax reform adopted during the Donald  
98 Trump presidency exacerbated this regressive arrange-  
99 ment. Although it doubled the child tax credit, not all of  
100 it was refundable, putting the full benefit out of reach of  
101 the lowest-income earners (Collyer, Harris, and Wimer  
102 2019). Meanwhile, couples with incomes up to \$400,000  
103 per year—an increase from the previous ceiling of  
104 \$110,000—were able to claim child tax credits (Maag,  
105 2019).

106 At different points in US history, movements of repro-  
107 ductive laborers have mobilized, demanding recognition  
108 of their rights and economic roles. In the middle of the  
109 twentieth century, movements led by African American  
110 women challenged their marginalization by feminist

1 groups, racial justice movements, and labor unions  
2 (Nadasen 2015). In the twenty-first century, the National  
3 Domestic Workers Alliance created a support infrastructure  
4 across states and municipalities, raised awareness of  
5 working conditions, and collaborated with members of  
6 Congress to develop a federal bill on domestic workers'  
7 labor rights (Nelson 2020). As I argue later in this article,  
8 domestic workers' movements have the potential to pro-  
9 mote the greater valuation of care work.

## 10 **Effects of the COVID-19 Pandemic**

11 The COVID-19 pandemic produced shocks to family,  
12 market, and state provision of reproductive labor and  
13 seems to have triggered a greater convergence of experi-  
14 ences among diverse women at all wealth levels. To be  
15 sure, worst off were single mothers facing rising unemploy-  
16 ment, women whose family members lost jobs, and those  
17 suffering disease themselves or the death and disease of  
18 their loved ones. A great deal of data show that the effects  
19 of the pandemic were suffered disproportionately by  
20 Black, Hispanic-Latina, Native American, and Native  
21 Hawaiian-Pacific Islander women. These minority groups  
22 were more likely to get infected with COVID-19 (Van  
23 Dyke et al. 2021). Black and Latina mothers were more  
24 likely than white mothers to be primary breadwinners and  
25 simultaneously responsible for all housework (Huang et al.  
26 2021). Latina women were more likely than Latino men to  
27 suffer mental health problems (Gomez-Aguinaga, Dom-  
28 inguez, and Manzano 2021). However, even many priv-  
29 ileged women with plenty of money faced profound  
30 challenges with few care options.

31 The pandemic reduced infant care, childcare, and elder  
32 care supports for women of all socioeconomic groups  
33 (Irani, Niyomyart, and Hickman 2021; Malik et al.  
34 2020; Patrick et al. 2020; Russell and Sun 2020). There  
35 was no K–12 in-person school for many months through-  
36 out the country and in some areas for more than a year.  
37 Childcare centers across the country closed temporarily or  
38 shuttered permanently, leaving fewer slots for working  
39 parents. Nannies were unable or unwilling to work, and  
40 travel restrictions reduced the supply of au pairs. Family  
41 members, a major source of support especially for women  
42 with fewer resources, were less willing to help with care-  
43 giving (Beach et al. 2021).

44 Pandemic-related economic shocks increased women's  
45 unemployment overall, and women made up the major-  
46 ity of some of the economic sectors experiencing the  
47 greatest job losses, such as personal care services, food  
48 services, and sales (Alon et al. 2020; Dua et al. 2021;  
49 Petts, Carlson, and Pepin 2021). Closures of childcare  
50 centers—due to state orders as well as spiking operating  
51 costs—threw care workers out of jobs and led to signifi-  
52 cant increases in women's unemployment (Ali, Herbst,  
53 and Makridis 2021; Russell and Sun 2020). In addition,  
54 the pandemic reduced many women's ability to commit

55 to paid work. One in four women considered leaving  
56 their professions or downsizing their careers (Coury et al.  
57 2020).

58 The pandemic also turned many women's jobs into  
59 dangerous endeavors that put them at risk of death and  
60 disease. Although women make up around half of the  
61 labor force, they constitute almost two-thirds of workers  
62 deemed essential. And women make up an even larger  
63 share of some essential worker groups who kept society  
64 functioning during the pandemic, including frontline  
65 health care workers, childcare and social service workers,  
66 and grocery, convenience, and drug store workers (Rho,  
67 Brown, and Fremstad 2020).

68 Meanwhile, women professionals who kept their jobs  
69 and were fortunate enough to work from home—in  
70 contrast to most of the essential workers—had a hard time  
71 juggling work responsibilities with the needs of children  
72 and other dependents. Women academics, for example,  
73 faced extra demands from all sides. More work was  
74 required to transition to online teaching and tailor instruc-  
75 tion to students with varying levels of internet access. At  
76 the same time, women academics with dependents had to  
77 home school their school-age children, care for younger  
78 children, and often take care of elder family members.  
79 Climate surveys and interviews conducted at universities  
80 revealed that faculty were less productive, confronted  
81 heavier workloads, and experienced greater challenges at  
82 home (ADVANCE at UNM 2020; ADVANCE Program  
83 2020).

84 As a result, research productivity declined, especially for  
85 women. Multiple surveys and studies showed that women  
86—and all parents with small children—across multiple  
87 disciplines submitted fewer papers for publication, con-  
88 ducted fewer peer reviews, and attended fewer funding  
89 panel meetings (Bell and Fong 2021; Gabster et al. 2020;  
90 Kibbe 2020; Krukowski, Jaggi, and Cardel 2021; Myers  
91 et al. 2020). As one faculty member put it,

92 Since the schools closed, I immediately purged my research  
93 agenda of everything not immediate and crucial. I have said  
94 "no" to every review request received since March [2020]. I have  
95 declined every service request made of me as well. I pivoted my  
96 extremely limited time to only the things that are a) on fire, or b)  
97 for my students. I basically get to work for 3 hours a day now if  
98 my 3-year-old naps. If not, it all goes to pot. (quoted in  
99 ADVANCE at UNM 2020)

100 Women's expressions of outrage and desperation  
101 echoed throughout national television, newspapers, and  
102 social media (see, e.g. "The Primal Scream," a *New York*  
103 *Times* series on working mothers and the pandemic). For  
104 women with few resources, as well as for single parents, the  
105 pandemic's toll was particularly excruciating. As Liz, who  
106 works as a paralegal in Spokane and is a single mother of an  
107 11-year-old boy, told the *New York Times*, "It's kind of  
108 impossible for me to make this work because I'm not like  
109 your classic design of a family.... I depend heavily on social

1 things like school to get me by and without it, I don't  
2 know what I'm supposed to do." Another mother featured  
3 in the same "Agony of Pandemic Parenting" podcast said,  
4 "I'm so angry at our entire government and societal  
5 system. There's just no backup or no help or nothing."  
6 Yet another confessed, "This pandemic has made me  
7 realize that maybe I'm not cut out to be a mother. I love  
8 my kids but I don't like being a mom and I don't like being  
9 a mom in America because it's just so much more clear that  
10 America hates women and hates families."<sup>10</sup>

11 For educated professional women who had bought  
12 reproductive labor on the private market, the challenges  
13 were more unfamiliar. As one self-described "parenting  
14 expert" and mother of two wrote in the *New York Times*,  
15 the COVID-19 lockdown represented the most time she  
16 had ever spent with her own children. In her op-ed, she  
17 apologized to the all the other parents who, unable to  
18 outsource care like she did before the pandemic, struggled  
19 with caregiving and felt judged by her criticisms of parental  
20 failures to enforce limits on screen time (Kamenetz  
21 2020). As this suggests, the COVID-19 pandemic's reduction  
22 of caregiving supports for small children, school-age  
23 children, and the elderly pushed women with resources  
24 closer to the experiences that poorer and less educated  
25 women have *always* lived: the challenge of working and  
26 caring in a society that devalues care, devalues women, and  
27 provides far too little support for reproductive labor.

## 28 Will Policy Change Solve the 29 Caregiving Crisis?

30 The pandemic raised awareness about the challenges of  
31 caregiving and brought about a greater convergence of  
32 women's experiences and perspectives, which created a  
33 window of opportunity for the Biden administration to  
34 propose major policy changes. Before the 2020 election,  
35 the Biden campaign had pledged to expand federal support  
36 —in dramatic ways—for caregivers of dependents of all  
37 ages (Biden and Harris 2020). As part of the COVID-19  
38 relief effort, the government increased the amount of the  
39 child tax credit and paid it out to families on a monthly  
40 basis, similar to the child allowances provided by other  
41 advanced welfare states (deParle 2021). The "American  
42 Families Plan" announced in the spring of 2021 went even  
43 further by outlining a national paid family leave program, a  
44 minimum wage for childcare workers, a cap on the share of  
45 income families pay for childcare, universal preschool,  
46 greater funding for homecare workers, and more  
47 (Boushey, Barrow, and Rinz 2021; White House 2021)  
48 —moves that would push the United States in the direction  
49 of what other advanced democracies have offered for  
50 decades.<sup>11</sup>

51 Entrenched stereotypes can produce bias and discrimination even in the context of generous policies, however. Without explicit attention to the cultural associations surrounding reproductive labor, there is a risk that

52 progressive policy changes will produce only a limited  
53 effect on structures of inequality. As I discussed in the  
54 article's first section, stereotypical gender beliefs assign  
55 reproductive labor to women. Because reproductive labor  
56 tends to be undervalued, norms associating women with  
57 care work produce negative effects on their status and  
58 opportunities (Hirschmann 2008; Okin 1989). For  
59 example, regardless of their experiences and qualifications,  
60 most women tend to suffer a wage penalty for being  
61 mothers (Budig and England 2001). Hiring managers  
62 are less likely to call mothers for job interviews and more  
63 likely to rate them as less competent and committed, and  
64 to give them lower salaries than women who are not  
65 mothers and than men (Correll, Benard, and Paik  
66 2007). Even when women and men similarly suffer from  
67 the "crushing culture of overwork" characterizing many  
68 elite occupations, assumptions that women—but not men  
69 —face challenges balancing work and family lead to biased  
70 treatment (Ely and Padavic 2020; Padavic, Ely, and Reid  
71 2020).

72 Experiences from other countries such as Norway shows  
73 that state policy can change gendered cultural associations  
74 surrounding reproductive labor, at least within individual  
75 households. In Norway, for example, the "fathers' quota"  
76 policy, introduced in 1993, has produced a massive  
77 increase in fathers' participation in infant caregiving.<sup>12</sup>  
78 Before the quota, fewer than 3% of fathers took paternity  
79 leave, which grew to 25% in the month after the law was  
80 changed, to 60% in 2006, and more than 70% of men in  
81 2018. Furthermore, a large share of men take some of the  
82 rest of the parental leave that can be used by either parent.  
83 It is common to see scores of men with strollers on streets  
84 and in parks in the middle of the workday. The father's  
85 quota has improved child well-being and caused men to  
86 assume more housekeeping responsibilities such as laundry  
87 (Cools, Fiva, and Kirkebøen 2015; Htun and Jense-  
88 nius, 2020a; Kotsadam and Finseraas 2011; 2013).

89 In the United States, surveys show that men took on  
90 more childcare and housework responsibilities during the  
91 pandemic (Carlson, Petts, and Pepin 2020a; Coury et al.,  
92 2020). Telecommuting is one possible reason for men's  
93 growing role: even before the pandemic, fathers who  
94 worked from home, even intermittently, engaged in sig-  
95 nificantly more childcare than fathers who did not work  
96 from home (Carlson, Petts, and Pepin 2020b). However,  
97 other evidence suggests that underlying preferences about  
98 the distribution of household labor did not change during  
99 the pandemic (Hutchinson, Khan, and Matfess 2020).

100 Yet in most economies, the stereotypes that need to be  
101 changed affect the entire economy and not just individual  
102 households. As I emphasized earlier, care work jobs lack  
103 status and prestige. People who perform reproductive  
104 labor in homes and institutions—such as domestic work-  
105 ers, childcare workers, and food service workers—tend to  
106 have some of the lowest wages in the economy and to lack

many of the benefits others have. These jobs are often a last resort for workers shut out of higher-paying occupations (Duffy 2005; England 2010; Morgan 2005).

Part of the status problem is due to women's disproportionate presence in care work jobs, a situation that few people overall, including men and women, according to one study, see a need to change (England 2010; England and Folbre 1999; UN Women 2019). For example, experiments show that people are aware of the gender imbalance in both woman-dominated caregiving professions and male-dominated STEM professions. However, they express greater support for changing the gender composition of male-dominated professions than woman-dominated occupations (Block et al. 2019). The low status associated with these jobs makes them unattractive.<sup>13</sup> Women's labor market advancement has occurred as women moved into traditionally male jobs, not vice versa (England 2010).

It may be tougher to change the status of care work in the economy than to adjust the gender division of labor within individual families. Norway has attempted to increase men's participation in the paid caregiving workforce, but change has been slow. The 2000 government gender equality plan set a 20% target for the share of preschool teacher positions held by men. This led to a growth in the share of men in the sector from 5.7% in 2003 to 8.4% in 2013, when 16% of preschools met the 20% target (Engel et al. 2015). The rate of change is significant, but men are still only a small minority of preschool workers.

Thus, even in the context of full legal equality and generous government policy, social norms are stubborn. But without legal equality and major policy reforms, it may be impossible to change norms. In Japan, for example, the government has worked to change attitudes and practices surrounding care work and men's roles for many years. The state has tried to convince more male workers to take paternity leave, to reduce their working hours, and to find fathering more attractive. These efforts have yielded little success, as only some 6% of eligible fathers took paternity leave in 2018. Long working hours, lengthy commutes, and the codification of gender inequality in the household registration system, tax code, and civil code pose obstacles to change (Dominguez, Htun, and Jensenius 2018).<sup>14</sup>

In the shorter term, organizations may want to consider more proactive interventions to change perceptions of norms about reproductive labor. Social change campaigns that manipulate norm perceptions have been shown to compel people to behave in more socially desirable ways, such as reducing the tendency for gender-based violence and harassment, increasing voter turnout, and limiting alcohol consumption (see, e.g., Bruce 2002; Gerber and Rogers 2009; Green, Wilke, and Cooper 2020; Paluck et al. 2010; Paluck and Shepherd 2012). Promoting the

perception that care work in both domestic and institutional settings is prestigious and valuable, and that many men do it and enjoy it, may help promote a more equal distribution of reproductive labor and raise the status of the care sector.<sup>15</sup>

In summary, though norms need to change to promote a more equitable division and greater valuation of reproductive labor both within households and in the economy overall, we have less clarity about effective norm-changing strategies. It is likely that transformation of the negative cultural associations that contribute to the economic marginalization of reproductive labor will occur organically over the long term. As changing policies cause wages and benefits to rise in care work jobs, for example, more members of dominant groups may join this sector. Greater diversity among care workers may help erode negative gender and racial stereotypes associated with care work. The growing tendency to work from home and other changes in work styles may induce shifts in gender roles. Activists should aim for a good balance between top-down change efforts and bottom-up social processes to generate legitimate norms over the longer term (Htun and Jensenius 2020b).

## Conclusion

The COVID-19 pandemic has been terrible, but it has also created an opportunity for positive change (cf. Gates 2020). As I showed, women have been divided for generations because of their diverse positions and conflicting interests surrounding reproductive labor. US social policy and an unequal society have reinforced these differences. In contrast to the more universal and national systems of childcare, family leave, and child allowances in other advanced democracies, US benefits—in law and in practice—have been stratified by income and usually put poor and middle-class working families in a tough bind.

By triggering a growing alignment of perspectives and interests among women, the pandemic raised awareness of the United States' caregiving crisis and the economic importance of reproductive labor in the home and in institutional settings. The Biden administration has demonstrated some political will to address the country's care deficit. The "American Families Plan" signals a major change in approach from previous presidential administrations.

New public policies are necessary but far from sufficient to change the social status of care work and care workers, however. Norms that devalue reproductive labor and that assign it primarily to women must also change for women to achieve equality (Okin 1989).

Organizations of domestic workers, such as the National Domestic Workers Alliance, have increased the visibility of reproductive laborers and recognition of their important contributions to the economy. Men's greater participation in caregiving during the pandemic has also

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1 nudged norms. In the framework of greater policy support,  
2 the combination of civic mobilization efforts and behav-  
3 ior changes among people with race and gender privi-  
4 leges—such as men’s greater employment in the care sector  
5 —may help raise the prestige of reproductive labor and  
6 alter centuries-old norms and practices that contributed to  
7 the pandemic’s caregiving crisis.

## 8 Notes

9 1 This article is concerned primarily with equality for  
10 women. Many other dimensions of inequality in the  
11 United States, including inequalities surrounding  
12 reproductive labor and caregiving, merit greater  
13 attention than they receive here. My analysis focuses  
14 on caregiving for children more than for elders, even  
15 though elder care may constitute a bigger burden for  
16 women than childcare in the United States today  
17 (Glenn 2010).

18 2 I use the terms “reproductive labor” and “care work”  
19 interchangeably, though care work is frequently  
20 defined more broadly. For example, England and  
21 Folbre (1999, 40) define care work as “any occupation  
22 in which the worker provides a service to someone  
23 with whom he or she is in personal (usually face to  
24 face) contact.” Duffy (2005) introduces a distinction  
25 between reproductive labor broadly—maintaining  
26 humans on a daily basis—and a subset of such labor,  
27 which she calls “nurturance.” Whereas nurturance  
28 involves face-to-face care and aims to improve health  
29 and skills, reproductive labor may also include cook-  
30 ing, cleaning, and laundry work that involves little  
31 face-to-face interaction.

32 3 Hankivsky (2014) argues that scholars should be  
33 cautious using social categories like “race” or “migrant  
34 status” to generalize about reproductive labor, because  
35 experiences and perspectives often vary significantly  
36 *within* each category.

37 4 Other societies also frame the division of reproductive  
38 labor in racial and ethnic terms. In Brazil, for example,  
39 Black women make up the majority of domestic  
40 workers (Pinheiro, Fontoura, and Pedrosa 2011). In  
41 much of Asia and the Middle East, many domestic  
42 workers are immigrants who participate in the “global  
43 care chain” to support their families at home (see, e.g.,  
44 Ehrenreich and Hochschild 2003).

45 5 Looking at the country as a whole and not just urban  
46 areas, the minority and immigrant share of domestic  
47 workers drops to less than a majority (Theodore,  
48 Gutelius, and Burnham 2019).

49 6 Estévez-Abe and Hobson (2015) use the term  
50 “outsourcing” to refer to the greater reliance on private  
51 markets, on the part of both families and states, to  
52 secure domestic work. In this article, I use the term  
53 “outsourcing” primarily to refer to the purchase of  
54 reproductive labor by individuals.

55 7 During and after World War II, some states adopted  
56 temporary disability insurance programs, and Rhode  
57 Island included pregnancy as a disability, effectively  
58 creating a short-lived program of paid maternity leave  
59 (Remick 2021).

60 8 Net childcare costs in the United States (23% of  
61 average wages) are significantly higher than the OECD  
62 (2021) average (14% of average wages). Yet as men-  
63 tioned earlier, home-based and center-based childcare  
64 pay low wages, operate on slim margins, and quality is  
65 variable (Michel 1999).

66 9 The uneven provision of childcare is harmful and even  
67 deadly for children. In New Mexico, for example,  
68 many of the worst episodes of child abuse happen  
69 when working parents lack access to qualified care and,  
70 out of desperation, leave children with friends or  
71 family members who are ill suited to care for them  
72 (author interview with Children, Youth, and Families  
73 Department Secretary Monique Jacobson, September  
74 2015).

75 10 These quotes were transcribed by the author from the  
76 *New York Times* (2021).

77 11 Explaining why the United States lags other countries  
78 is beyond the scope of this article. Many other scholars  
79 have offered important accounts of how and why the  
80 United States differs from more generous European  
81 systems (see, e.g., Lynch 2006; Mares 2003; Michel  
82 and Mahon 2002; Morgan 2006; O’Connor, Shola  
83 Orloff, and Shaver 1999; Sainsbury, 1996). Nor does  
84 this article attempt to explain why care work tends to  
85 be underpaid and underprovided. For discussions of  
86 the continuing undervaluation of care work even as  
87 women have advanced into other spheres, see England  
88 (2010) and England and Folbre (1999).

89 12 Parental leave is split into a part reserved for the  
90 mother, a part reserved for the father, and a part that  
91 can be taken by either parent.

92 13 Block et al. (2019) attribute the asymmetry in support  
93 for social change to people’s assumptions about the  
94 reasons for the gender imbalance: they tend to perceive  
95 women’s scarcity in engineering, for example, as a  
96 function of external factors such as bias and discrim-  
97 ination and to see men’s low numbers in caregiving as  
98 due to low motivation.

99 14 In the United States as well, a major obstacle to gender  
100 equality, norm change, and the greater valuation of  
101 care is the culture of overwork characterizing the most  
102 lucrative occupations (Ely and Padavic 2020). Wages  
103 per hour in many of these jobs increase at a nonlinear  
104 rate (Goldin 2015). Part of the care agenda involves  
105 challenging the 24-7 availability expectations and  
106 rewards of top jobs in both public and private sector  
107 management, policy making, elected office, science,  
108 medicine, law firms, and so forth (cf. Slaughter 2015).  
109 Data show that professions that have made it easier for  
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one professional to substitute for the other, such as pharmacy, are more egalitarian and family friendly (Goldin and Katz 2016). This is a crucial topic, but space precludes full engagement with it here.

15 It is important to recognize that social change interventions, including efforts focused on norms, may produce unintended effects. For example, there is little evidence that diversity training and sexual harassment training achieve their intended goals, especially when participation is mandatory (Dobbin and Kaley 2019; Dobbin, Schrage, and Kaley 2015). Efforts to raise awareness about gender-related policies may exacerbate traditional gender stereotypes and trigger defensive reactions (Htun et al. 2018; Tinkler 2012, 2013) and induce hostility and reactance among men (Bingham and Scherer 2001; Tinkler, Gremillion, and Arthurs 2015).

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